

RESPONSIBLE GAMBLING

PROTECTION OF MINOR CHILDREN

The use of the PublicWin platform and Services are strictly interdicted to minor children. Each Client and/or possible Client should be at least 18 years old at the time of the application for the registration of a Game Account PublicWin.

Sea Bet imposes and observes very strict rules in regard to the access of minors to the PublicWin platform and Services.

Sea Bet uses a procedure of recognizing clients (called Know Your Client, KYC), applicable as of the time immediately following the creation of a Game Account, on the depositing and withdrawal of the funds; this procedure involves the verification of the age and data of the Client.

Sea Bet reserves itself the right to perform additional controls and act as a consequence if there are suspicions on the Client's age, promptly closing any account in regard to the suspicion that it would be held or used by a minor child. The funds from the Game Account shall be withheld and transferred to the State Budget, according to the applicable legal regulations.

For the minor's protection, the following are recommended to the Clients:

- a. to limit the time interval in which minor children may access the internet
- b. to install parental control programs
- c. to protect the Game Account and access to the used device by passwords
- d. not to leave any open or unsupervised game session.

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The scope of participating in gambling is entertainment and relaxation. Gambling can inflict financial prejudices and therefore Sea Bet endeavours to prevent the risks, which the activity can pose to Clients.

Sea Bet supports and observes the idea of responsible participation in gambling. In accordance with the principles of responsible participation in gambling, Sea Bet shall support Clients to understand and prevent the risks of participating in gambling. For such purpose:

- a. We shall not allow the access of minors to the platform and Services.
- b. We shall offer to Clients information on responsible gambling and the hazards they might expose themselves to.
- c. We shall not exploit the Clients' vulnerability and we shall set at their disposal means to prevent and limit gambling addiction;
- d. We shall ensure that the staff of Sea Bet is trained and prepared to act according to the principles of responsible gambling.

Sea Bet recommends to Clients:

- a. Never to use the money necessary to them for other purposes
- b. To play and use the gambling platform and the PublicWin Services only for fun, entertainment and relaxation.
- c. Not to participate in gambling, if depressed, tired, upset or under the influence of alcoholic beverages or medicines.
- d. To decide beforehand how large the accepted losses can be
- e. To take regular breaks while using PublicWin Services

If Sea Bet believes that the gambling activity of a Client causes to him problems of financial or private nature, it reserves itself the right to close the Game Account of the concerned Client and it shall guide the concerned Client to a centre specialized in identifying and treating the issues caused by gambling.

SELF-ASSESSMENT AND COUNSELLING

In order to help Clients in determining whether gambling represents an issue for them, Sea Bet recommends periodic self-assessment, answering to the following questions:

- a. Would you take a day off from your job or studies to gamble?
- b. Is gambling impairing your private relations (family, friends)?
- c. Has the funding of gambling become more significant than your financial responsibilities towards the family?
- d. Is gambling impairing your health (sleeping issues, self-neglect, isolation, depression, stress, behavioural difficulties)?
- e. Have you felt remorse or regret after playing or have you felt the need to return to gambling as soon as possible, in order to win more money/recover your losses?
- f. Have you played to pay your debts or cover a financial deficit?
- g. Have you played about the financial and time limits you imposed yourself?
- h. Have you borrowed money or have you sold anything to finance your gambling?
- i. Have you thought of acting illegally in order to finance your gambling?
- j. Do you have issues with alcohol and/or narcotics consumption?
- k. Have you thought about harming yourself due to gambling (e.g.: suicide)?
- l. Have you noticed a violent or aggressive conduct of yours after or during gambling?

The higher the number of affirmative answers to such questions, the higher the chance that gambling has become an issue for the Client and he is asked to contact the PublicWin client support service or resort to a specialist in the field.